

Odd SEMESTER EXAMINATION, 2022-23**BHMCT-I Sem. year.2022****Subject Name-ROOM DIVISION FOUNDATION-I****Time- 3 hrs.****Max. Marks- 70****Note- Attempt all question. All Questions carry equal marks. In case of any ambiguity or missing data, the same may be assumed and state the assumption made in the answer.****Ques. 1 Answer any four Questions of the following.****4x3.5=14**

- a) Write a short note on importance of grooming in front office?
- b) What are the different types of guest supplies in hotel?
- c) What are the job responsibilities of an executive housekeeper?
- d) Draw a layout of Housekeeping department.
- e) What are the functions of reception in front office?
- f) Explain the different types of hotel on the basis of level of service.

Ques. 2 Answer any four Questions of the following.**4x3.5=14**

- a) What are the different types of guest room?
- b) Write a note on Oberoi group of hotels .
- c) Why is control desk is known as the heart of housekeeping?
- d) Draw a layout of floor pantry.
- e) What are heritage hotels?
- f) What are the functions performed at bell desk?

Ques. 3 Answer any Two Questions of the following.**2x7=14**

- a) How will you classify hotel on the basis of location?
- b) What are the attributes required for a Housekeeping personal?
- c) How front office coordinates with housekeeping on daily basis??

Ques. 4 Answer any two Questions of the following.**2x7=14**

- a) How will you classify hotel on the basis of ownership?
- b) What are the general features, facilities and services required for a five star hotel?
- c) Explain the coordination between housekeeping and maintenance.

Ques. 5 Answer any two Questions of the following.**2x7=14**

- a) Explain the growth of Hospitality Industry in India.
- b) What are the attributes required for a front office personnel?
- c) Explain the guest safety procedure during fire emergency.