

Subject Code:-BHMT-304

Roll No. _____

Odd SEMESTER EXAMINATION, 2022-23

BHMCT-IIIrd Sem. Year 2022

Subject Name-ACCOMMODATION OPERATION -I

Time- 3 hrs.

Max. Marks- 100

Note- Attempt all question. All Questions carry equal marks. In case of any ambiguity or missing data, the same may be assumed and state the assumption made in the answer.

Ques. 1 Answer any four Questions of the following.

4x5=20

- a) Draw a layout of hotel laundry.
- b) What do you understand by frequency schedule?
- c) What are the activities performed by the sewing room?
- d) Write a note on valet services.
- e) Write a short note on laundry equipment in laundry.
- f) What do you understand by a S.O.P?

Ques. 2 Answer any four Questions of the following.

4x5=20

- a) What are advantages of uniform in hotel?
- b) Draw a duty roster for GRA in housekeeping department.
- c) What are the different methods of linen exchange?
- d) How will you categorize different types of stains?
- e) What are the different types of training?

Ques. 3 Answer any Two Questions of the following.

2x10=20

- a) How will you classify different types of fabric.
- b) What is the selection criteria of a hotel linen?
- c) What are the different techniques of time and motion study?

Ques. 4 Answer any Two Questions of the following.

2x10=20

- a) Explain laundry cycle in detail.
- b) Write down step by step procedure in dry cleaning process.
- c) Write a note on housekeeping services in institutions other than hotel.

Ques. 5 Answer any Two Questions of the following.

2x10=20

- a) Explain wash cycle in detail.
- b) What are the points to be considered while selecting uniforms for the employees?
- c) What is the difference between OPL and Contracted Laundry?

