

Sub Code BBL 304.....

Roll No.....

**SEMESTER EXAMINATION 2022-2023**

**(2<sup>ND</sup> Year IIIrd Sem - BBA LLB)**

**ORGANIZATIONAL BEHAVIOUR**

**Duration: 3:00 hrs**

**Max Marks: 70**

**Note: Attempt all questions. All questions carry equal marks. In case of any ambiguity or missing data, the same may be assumed and state the assumption made in the answer.**

Q 1.	<b>Answer any four parts of the following within 100 to 125 words</b> a) What is Organizational Behaviour? Discuss its importance. b) Comment on the five stages of Group formations. c) Explain various challenges and emerging trends of Organization behaviour. d) Distinguish between Formal and Informal organizations. Also, state their positive and negative attributes. e) How does the perception of an employee affects their performance in an organization? f) Elaborate the four major models of Organizational Behaviour.	4x3.5=14
Q 2.	<b>Answer any four parts of the following within 100 to 125 words</b> a) Learning involves various stages of development. Discuss b) How different types of attitudes affect the employee's behaviour in an organization? Elaborate. c) What is the human resource approach of Organizational Behaviour? Discuss the scope or Organizational behaviour. d) Explain the Big 5 trait model of Personality. e) Explain Vroom's Expectancy Theory of Motivation. f) "The process that leads to change, which occurs as a result of experience and increases the potential for improved performance". Discuss	4x3.5=14
Q 3.	<b>Answer any two parts of the following within 200 to 250 words</b> a) Elaborate the contributions of various theories of Leadership in the development of Leadership traits in human beings. b) Explain the theory of transactional analysis. Discuss Ego state as its link. c) How can Personality be developed? Explain various theories of Personality.	2x7=14
Q 4.	<b>Answer any two parts of the following within 200 to 250 words</b> a) Compare Maslow's theory with Herzberg's theory of Motivation. Also, show their relative merits and demerits. b) "Leaders are born, and not made". Discuss c) How does the conflict occur in an organization? Discuss the possible sources of conflict along with its management strategies.	2x7=14

Q 5.	<b>Answer any two parts of the following within 200 to 250 words</b>  a) “Nothing is constant, the only change is constant”. Explain the statements with reference to factors responsible for the change. b) What can be the various barriers to communication? Suggest some strategies to overcome barriers to communication. c) Explain the ill effects of stress on human beings. How do people manage stress?	2x7=14
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